

HONEYSUCKLE LODGE

COVID-19 Terms and Conditions 2021

- Our tariff includes electricity, gas, bed linen and towels.
- The cottage is available from 4.30 pm on the day of arrival and guests are asked to vacate by 10am on the day of departure.
- If booking within 60 days of your intended stay, payment in full is requested with our booking form, along with a separate cheque for £150 security deposit.
- If you are booking well in advance, a non-refundable deposit of 30% of the rental cost must be sent with this form. The outstanding balance is due 60 days before your arrival date.
- Non payment of an outstanding balance will be regarded as cancellation.
- If you cancel your booking, you will remain liable for full payment, if we are unable to re-let the property. We advise that you take out travel insurance to cover any eventualities. **Cancellation due to Covid-19 is exempt with a full refund given.**
- The occupancy of this cottage is for a maximum of four people.
- Clients are requested to take all reasonable care of the property and leave it in the same condition as on your arrival. If there are any issues with the property, please contact the owners as soon as they arise.
- We reserve the right to access the property to rectify any issues, with reasonable notice and your full consent, and also in exceptional circumstances.
- We reserve the right to with-hold the security deposit in the event of major damage, breakages, or specialist cleaning issues.
- Assuming all is well, your security deposit cheque will be returned.

We have a strict data protection policy. Any information you provide is regarded as confidential. We must hold your details for 21 days after your departure, should Covid-19 Track and Trace Teams contact us, but we will not pass on your details to any other third party. We also have a Covid QR Poster.

I have read and agree to the above Terms and Conditions, and confirm my booking for Honeysuckle Lodge on

Signed Date.....

OWNER'S DECLARATION

I acknowledge receipt of your booking and deposit

Signed Date.....

Mrs C.M.Ridley